

CMHA Refund Policy

No refund will be issued for withdrawal of player from hockey program without sufficient reasoning. CMHA Refund Policy will apply in instances where a player is unable to complete their season for one of the following reasons:

1. Injury as a result of hockey.
2. Relocation of the player's primary residence that would impede their ability to continue to play under CMHA.

The following deductions will apply to the refund provided based on the prescribed timelines.

1. If circumstance or injury occurs following the start of conditioning - 70% refund
2. If circumstance or injury occurs following commencement of evaluations - 50% refund
3. If circumstance or injury occurs following commencement of tiering and before October 31 - 40% refund
4. If circumstance or injury occurs between October 31 and November 30 - 20% refund
5. If circumstance or injury occurs following November 30 - NO REFUND

The above refund calculation is based on CMHA's portion of the registration fee and does not include bingo fees or team fees.

A refund will be issued after March 31 following completion of the hockey season in which the injury or withdrawal occurred. It is at the board's discretion to provide payment at an earlier date. The legal parent or guardian MUST make the application stating the reasoning for withdrawal.

*** In the event of injury, the application MUST be accompanied by a note/letter from a medical doctor identifying the injury and a projected date whereby the player may resume sports activities. In addition to that, a letter or email from the coach or manager of the player's team is required containing the following information:

- Details of the injury, (body part affected)
- How the injury occurred
- Date and location where the injury occurred (what rink?)
- Confirmation that the player is unable to resume play prior to completion of the season

Please note that requests for refunds WILL NOT be accepted after MARCH 15th of the hockey season in which the withdrawal/injury occurred.